**OAKLAND UNIFIED SCHOOL DISTRICT**
*Community Schools, Thriving Students*

# Frequently Asked Questions (FAQs)
## Updated March 25, 2020

On Friday, March 13, we announced that all OUSD-run schools (including K-12 sites, child development centers and early childhood sites, and adult education sites) would temporarily close to students for three weeks in order to limit the spread of the novel coronavirus (COVID-19).

Starting March 17, the Alameda County Public Health Department (ACPHD) ordered all Alameda County residents to "shelter in place" (i.e., remain at home except for essential activities) through Tuesday, April 7, and Governor Newsom extended this order to include all of California on March 19. We will continue to share information with our communities through email, robocall, mail, and on our website: www.ousd.org/covid-19.

**On March 25, seven Bay Area county health officers, in collaboration with their county superintendents have made a unified, regional decision to extend school closures and student dismissals from regular school attendance through May 1, 2020 to slow the spread of novel coronavirus (COVID-19) to the maximum extent**

Below please find answers to frequently asked questions, which we will update regularly. These questions and answers are divided into two main categories: (I) student learning (instruction, other activities, special education, assessments, and long-term impacts), and (II) community schools (meals, childcare, and healthcare).

| I. STUDENT LEARNING: SUPPORTS AND IMPACTS | |
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| **A. Instruction During School Closures** | |
| 1. Will OUSD provide educational activities to OUSD's K-12 students during school closures? What about Early Childhood Education (ECE) | **Yes**. We are doing our best to ensure that students continue to have educational activities during this time to the extent feasible. Each school has developed its own "continuity of education" plan (which includes lesson plans, resources, directions for communicating with teachers, etc) posted at www.ousd.org/covid-19studentlearning. |

| students? What about adult education students? | Note that school work during OUSD's closure is not mandatory; the "continuity of education" plans contain suggested activities, but OUSD is not requiring that students complete and submit work. We are evaluating additional educational options in the event that schools remain closed longer than expected, and will update these FAQs with further information if and when that happens. |
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| 2.  Are there online instructional resources available to support student learning? | <u>Yes</u>. There are several online resources available to students:<br>●  <u>Google Classroom</u>: Some schools may ask students to access announcements, optional assignments, and optional assessments via Google Classroom, which is an organizational hub that collects these resources. Students can log into Google Classroom using their OUSD Google accounts.<br>●  <u>Clever</u>: Clever is a portal that allows OUSD students to access many different online learning resources. Students can log into Clever using their OUSD Google accounts. Resources accessible via Clever include:<br>　○  Freckle (math, ELA, science, social studies)<br>　○  Imagine Literacy<br>　○  Mom Benchmark (literacy)<br>　○  Lexia (literacy)<br>　○  Raz Kids (literacy)<br>　○  Newsela (reading comprehension)<br>　○  ST Math<br>　○  FOSSWeb (science)<br>　○  Typing Club<br>●  <u>Britannica School</u>: Britannica School is a free online encyclopedia, which students can access by using "OUSD" as both the login and password.<br>●  <u>Khan Academy</u>: Khan Academy offers instructional videos and personalized practice exercises in math, science, history, and more. No login necessary. |

| 3. | Will OUSD support students who do not have access to a computer or internet at home? | **We hope so**. OUSD is working to gather information from the community about what our families need and we are investigating several options for expanding access to computers and other devices during OUSD school closures. This includes a partnership with Tech Exchange (an Oakland-based nonprofit organization focused on digital equity). Tech Exchange is working with donors to be able to provide additional devices to families. Families that need assistance in accessing technology should contact Tech Exchange by text at 510-866-2260.<br><br>Comcast is currently offering low-income families 60 days of complimentary internet at home. It is also making **Xfinity WiFi hotspots free throughout Oakland.** For a map of these hotspots, visit www.xfinity.com/wifi. Once at a hotspot, select the "xfinitywifi" network name in the list of available hotspots. More information is available at https://corporate.comcast.com/covid-19. |
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| 4. | Will OUSD make instruction available via radio or other broadcasts? | **Possibly**. We are exploring this possibility. Options include posting instructional videos on YouTube, Facebook Live, or television (i.e., KDOL), or broadcasting lessons on KQED or other radio stations. Stay tuned as we work to develop these plans further. |
| **B. Other School Activities** | | |
| 1. | Will after-school programs continue? | **No**. After-school programs will be closed to students through at least Wednesday, April 7th. |
| 2. | Will other OUSD events and meetings take place? | **No**. All OUSD-run events and events on OUSD property are canceled through at least Friday, May 1. This includes:<br>● Field trips<br>● Sports practices and games<br>● Disciplinary (DHP) hearings<br>● SARBs |

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|  | ● PTA meetings<br><br>All Legislative Meetings (e.g., Board of Education meetings, Board committee meetings, etc.) will proceed remotely. School Site Council (SSC) meetings and IEP meetings will likely proceed remotely. To remotely participate in legislative meetings, see instructions here: https://www.ousd.org/boewatch. |
| **C. Special Education** | |
| 1. Will special education students continue receiving Specialized Academic Instruction (SAI) or related services in accordance with their IEPs during school closures? | **Yes, with modifications required due to this public health emergency.** In light of those closures and Alameda County's shelter-in-place order, all special education staff, including teachers, service providers, behavior interventionists, nurses, and support staff, must work remotely and cannot provide services at schools or in families' homes.<br><br>Specialized Academic Instruction services provided by Special Education teachers will be offered to families in a consultative fashion via instructional telephone calls and/or video-based sessions. Teachers are adapting general education materials and providing supplemental activities appropriate to the assessed needs of their students, as well. Related services personnel will be providing direct and consultative services as indicated in students' IEPs (e.g. speech therapy, occupational therapy). The format and frequency of these services may be adjusted based on the limitations posed by only having remote access to students and families.<br><br>During this time, we are prioritizing students' emotional and physical safety; social workers/ therapists are providing ongoing check-ins, behavioral interventionists are engaging with families of students who require behavior supports, and Licensed Vocational Nurses are offering daily phone |

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| | | calls to provide guidance relative to health needs for students who have this service when schools are open. |
| 2. | Will IEP meetings continue as scheduled during OUSD school closures? What about early childhood transition meetings? | **Probably yes**. We hope to hold as many IEP meetings and early childhood transition meetings as possible remotely via video or teleconference. However, some pieces of IEP meetings may not be ready for discussion (e.g., assessments still in progress, hearing and vision screenings), so IEPs held during this time may require a "Part 2" continuation once school resumes.<br><br>We also know that some families may not be able to meet during this school closure period, in which case we will postpone meetings by mutual agreement. |
| 3. | Will OUSD continue to produce assessment plans within 15 days of a referral? What about completion of assessments and IEPs within 60 days of signatures on assessment plans? | **No**. Most special education timelines under the IDEA and Education Code will be stopped during the period of school closures--for example, assessment timelines will be postponed (since students cannot be assessed), and records requests timelines are stopped (since we do not have ongoing physical access to our records).<br><br>The District will nevertheless respond to requests as quickly as possible, since our employees are still working remotely and we take parent/guardian requests seriously. |
| **D. Grades, Exams, and Long-Term Impacts** | | |
| 1. | Will students continue to receive grades during OUSD's closure? Will they receive report cards during this time? | **No**. Students will receive grades for the work that was in progress or completed prior to Friday, March 13, but students will not be graded on assignments completed during the period of school closures (although they can follow their school's "continuity of education" plan, available at https://www.ousd.org/covid-19studentlearning). Turning toward a "Distance Learning" approach to instruction and requiring students submit work for grades presents an access issue for some families |

|  |  | that may not have a device for students to use or internet access. We are assessing families' access to devices and the internet. The plan is the disseminate devices, however preliminary calculations signal that we do not own enough devices district wide to mend the device gap. |
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| 2. | Will state standardized tests take place as scheduled? | **No**. On March 16, the state legislature adopted a law (SB 117) that postpones the window for state tests, including CAASPP, SBAC, ELPAC, and the Physical Fitness Test, by the length of school closures. When schools reopen, students will likely need to complete all state tests. |
| 3. | What about the SAT, ACT, and/or AP exams? | The College Board released the following update about AP Exams. We are still awaiting a decision about SAT/ACT. |
| 4. | Will we have senior graduation, prom, and end-of year-field trips? | **We don't know yet.** Although we hope to have end of the year events and celebrations, we need to wait and see whether California and Alameda County continue to prevent gatherings of groups, as well as the projected date for returning to school. |
| 5. | Will school be extended into summer? Will graduation be delayed? | **We don't know yet**. At this point, we're still waiting for information from Governor Newsom and the California Department of Education regarding any potential changes to the school year and impacts on graduation. We'll update these FAQs as we learn more. |
| **E. Enrollment** | | |
| 1. | Will the Welcome Center and ECE Enrollment Center be open during OUSD's closure? | **No**. These Centers will be closed to in-person visits through at least Tuesday, April 7. However, staff will continue to work during this time, and families are encouraged to call or text (510-879-4600), or email (enroll@ousd.org) with their questions and concerns. |

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| 2. | Has the deadline for families to respond to Round 1 offers changed? | <u>Yes</u>. We have pushed back the response deadline from March 26 to **April 9** to allow families more time to make a decision. Families who do not respond to their offer by April 9 will lose their offer. Families will remain on waitlists regardless of whether they accept or decline their offer. |
| 3. | Are there options for families who have not yet submitted an application? | <u>Yes</u>. Families who have not yet submitted an application for the 2020-2021 school year (and would like to do so) should reach out to our Student Welcome Center by phone (510-879-4600) or email (enroll@ousd.org). Our enrollment staff is happy to work with families to take applications over the phone. Round 2 application dates are as follows (although note that these may change as the COVID-19 situation evolves):<br>● April 17: Applications for Round 2 must be submitted<br>● April 30: Offers for Round 2 are scheduled to be released<br>● May 15: Parents must accept/decline Round 2 offers |
| **II. COMMUNITY SCHOOLS: SUPPORTS AND IMPACTS** | | |
| **A. Student Meals** | | |
| 1. | Will students be able to get breakfast and lunch through OUSD? Where? | <u>Yes</u>. All children under the age of 18 (including those who attend charter schools, private schools, homeschooled, etc.) will be able to pick up breakfast and lunch at select school sites from 8:00 a.m. to 12:00 p.m. on Mondays (3 breakfasts, 3 lunches) and Thursdays (2 breakfasts, 2 lunches). Those sites are:<br><br>● **Northwest/West Oakland**: Sankofa Elementary, West Oakland Middle School, and Hoover Elementary<br>● **Central Oakland:** Oakland High School, Garfield Elementary |

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| | | • **East Oakland:** Bret Harte, Life Academy/United for Success, Coliseum College Preparatory Academy, Madison Park Upper, Fremont High School, Castlemont High School, Elmhurst United<br><br>Families should bring a grocery bag or cooler to bring food home for the week. More information is available at www.ousd.org/covid-19studentmeals. |
| 2. | What about students who are 18 or older? Will they be able to get breakfast and lunch? | **Yes**. Students who are 18 or older who can document that they are students at OUSD can receive meals. |
| 3. | Do parents need to bring students with them when they go to pick up meals? | **No**. Although the federal government previously required that students be present to pick up meals, this guidance has changed. Students do not need to be physically present for their families to pick up their meals. |
| 4. | Can PTAs organize their own food distribution at school sites? | **No.** California is under a shelter-in-place order, meaning that families must stay at home. Although we appreciate the desire to help out, we cannot support individual schools in opening their doors for food distribution. See the FAQ that follows for suggestions on how to support the community. |
| 5. | Are there other ways for OUSD families to help other families in need? | **Yes.** Families can donate directly to OUSD's COVID-19 Rapid Response Fund, which is focused on feeding students and families, ensuring clean and safe facilities, supporting continued learning, and assisting vulnerable families. Families can support this initiative by:<br><br>1. Making an online donation at https://www.classy.org/give/277078/#!/donation/checkout<br>2. Sharing on social media (Facebook, LinkedIn, and Twitter)<br>3. Texting "Oakland" to 31996 |

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| | Additionally, OUSD is looking for volunteers to support school meal and supply distribution at 12 sites while OUSD schools are closed. Please note we are looking for volunteers that are healthy and under the age of 65 (e.g. no underlying health conditions and no symptoms of cold or flu including cough and fever under 100 degrees) and are willing and able to interact with students and families. Social distancing will be implemented as much as possible. Please use **this form** to let us know your availability to support.<br><br>Lastly, families can support the Alameda County Food Bank, by donating food, money or volunteer time. More information available at https://donate.accfb.org/. |
| **B. Childcare** | |
| 1. Will OUSD assist in connecting families with childcare resources? | **Yes**. Families can call the statewide consumer education hotline at 1-800-KIDS-793 or go to the website at https://rrnetwork.org/ and https://rrnetwork.org/family-services/find-child-care for information about childcare options. We will update these FAQs with a list of local programs that remain open for services as we receive that information. |
| **C. Healthcare** | |
| 1. Are there supports in place for families who don't have access to major healthcare providers? | **Yes**. If students or families have urgent healthcare needs, they should call their medical provider (even if they haven't seen this person for a long time) to get advice or schedule an appointment. This medical provider can advise about whether COVID-19 testing is appropriate.<br><br>For adults and young children (ages 0-3) who do not already have a medical provider, please call:<br>● La Clínica de La Raza - Transit Village (Fruitvale BART Station), 510-535-3650<br>● San Antonio Neighborhood Health Center (1030 International Blvd.), 510-238-5462<br>● LifeLong Medical Care - Central (locations throughout Oakland), 510-981-4100 |

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|  | For OUSD students and school-aged children/youth (ages 4-21) who do not have a medical provider, please call La Clínica de La Raza's school-based health center (SBHCs) call-line at 510-481-4566. |
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| 2. Will any health centers located on OUSD campuses remain open? | **Yes**. Three SBHCs will remain open to serve the general health needs of OUSD students. These are:<br>● **Hawthorne Health Clinic** (1700 28th Ave.). Please call 510-481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment.<br>● **Youth Heart Health Center** (286 East 10th St.). Please call 510-481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment.<br>● **Youth UpRising/Castlemont** (8711 MacArthur Blvd., Ste. A). Please call 510-428-3556 during the following hours to be screened or schedule an appointment: <u>Wednesdays</u> Medical: 1:30-4:30pm and Behavioral Health: 8:30-4:30pm |
| **D. Student Work Permits** | |
| 1. Will OUSD continue to process new work permit requests during the period of school closures? | **Yes**. OUSD will process work permits during the period of school closures. However, the work permit application process will take place electronically via Google Forms rather than via hard copies or PDFs.<br><br>After receiving an offer of employment:<br>● Student completes the Google Form located here: https://forms.gle/1tuRV8qFJhL9G7Tz5<br>● Parent/guardian completes the Google Form located here: https://forms.gle/jW1KPQtffQ9TiZAF6<br>● Student obtains their employer's email address and emails the employer the Google Form located here: https://forms.gle/R5xdC4nkKczDPvBT8<br>● The Linked Learning Office reviews the 3 completed forms and, if appropriate, issues a work |

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| | | permit. It emails the completed work permit to the student's OUSD email address.<br>● The student keeps an electronic copy of the work permit, and forwards a copy to the employer's email address, so that the employer can also keep an electronic copy of the work permit.<br><u>Note</u>: If and when the student and employer have access to a printer, they should print and sign the work permit. |
| 2. | Are there specific criteria that students must meet in order to obtain a work permit? | **Yes**. Only students age 12 and older may receive work permits. In addition, only students with a GPA of 2.0 or higher and attendance of 90% or higher may receive work permits. Upon receiving a Work Permit Request from a student, the Linked Learning Office will connect with the principal of the student's school of attendance to verify that these criteria are met. |
| 3. | Are there limits on the number of hours that students may work while schools are closed? | Yes. Although schools are not physically open, school is still in session. This means that the ordinary limits on the number of hours that students may work are still in effect. Unless certain exceptions apply, these limits are:<br>● <u>12-13 years old</u>: May only work on weekends and school holidays. May not work on school days.<br>● <u>14-15 years old</u>: On weekends and school holidays, may work 8 hours per day. On school days, may only work 3 hours per day.<br>● <u>16-17 years old</u>: On weekends, school holidays, and days preceding weekends and school holidays, may work 8 hours per day. On other school days, may only work 4 hours per day. |
| 4. | Are there limits on the types of work that students may do, in light of shelter-in-place orders? | **Yes**. Everyone in Alameda County must comply with the shelter-in-place orders issued by Alameda County Public Health Department and Governor Newsom. Per these orders, individuals may only leave their homes in order to carry out "essential" functions (e.g., healthcare, food distribution, law enforcement, etc.). |

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| | | Alameda County's list of "essential functions" is available at http://www.acphd.org/media/559658/health-officer-order-shelter-in-place-20200316.pdf, and California's list of essential functions is available at https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf.

As explained above, OUSD is requiring employers to complete an Attestation of Compliance with Shelter-in-Place Orders form, which states that, if the employer is requiring students to leave their homes in order to complete their work duties, it is because the employer is carrying out essential functions. |
| 5. | Do these limits apply to students with existing work permits? | **Yes**. Regardless of whether a work permit is new or has already been issued, OUSD students cannot leave home to work unless their employer falls within an essential industry sector. Non-essential employers should not continue to require students to be physically present in their facilities, and essential employers should ensure proper social distancing and hygiene within their facilities. We encourage families to contact employers to confirm that they are essential, and to ask about social distancing and hygiene procedures. |