On April 1, 2020, Superintendent Kyla Johnson-Trammell announced that all Oakland Unified School District (OUSD) schools will remain closed for in-person instruction for the remainder of this school year. This is in alignment with the statement from Alameda County Superintendent of Schools, L. Karen Monroe that all K-12 schools in Alameda County remain closed for in-person instruction for the rest of the 2019-20 school year because of the coronavirus pandemic. We will continue to share information with our communities through email, robocall, mail, and on our website: www.ousd.org/covid-19.

Below please find answers to frequently asked questions, which we will update regularly. These questions and answers are divided into two main categories:

1. **Student Learning: Supports and Impacts**
   a. Instruction during school closure,
   b. Other school activities,
   c. Special education,
   d. Grades, exams, and long-term impacts, and
   e. Enrollment

2. **Community Schools: Supports and Impacts**
   a. Student meals,
   b. Childcare,
   c. Healthcare, and
   d. Student work permits

There are some questions for which we do not yet have answers. Often, the answers depend on guidance from the state or coordination with other partners. We are working as quickly as possible and will update these FAQs as the impact on Oakland students becomes more clear.
## I. STUDENT LEARNING: SUPPORTS AND IMPACTS
### A. Instruction During School Closures

<table>
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<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>1. Will OUSD provide educational activities to OUSD’s K-12 students during school closures? What about Early Childhood Education (ECE) students? What about adult education students?</td>
<td><strong>Yes.</strong> We are doing our best to ensure that students continue to have educational activities during this time to the extent feasible. Each school has developed its own “continuity of education” plan (which includes lesson plans, resources, directions for communicating with teachers, etc) posted at <a href="http://www.ousd.org/covid-19studentlearning">www.ousd.org/covid-19studentlearning</a>. Note that school work during OUSD’s closure is not mandatory; the “continuity of education” plans contain suggested activities, but OUSD is not requiring that students complete and submit work. We will update these FAQs with further information if and when that happens.</td>
</tr>
</tbody>
</table>
| 2. Are there online instructional resources available to support student learning? | **Yes.** There are several online resources available to students:  
- **Google Classroom**: Some schools may ask students to access announcements, optional assignments, and optional assessments via Google Classroom, which is an organizational hub that collects these resources. Students can log into Google Classroom using their OUSD Google accounts.  
- **Clever**: Clever is a portal that allows OUSD students to access many different online learning resources. Students can log into Clever using their OUSD Google accounts. Resources accessible via Clever include:  
  - Freckle (math, ELA, science, social studies)  
  - Imagine Literacy  
  - Mom Benchmark (literacy)  
  - Lexia (literacy)  
  - Raz Kids (literacy)  
  - Newsela (reading comprehension) |

*Updated April 13, 2020*
# OUSD COVID-19 School Closures

## Frequently Asked Questions (FAQs)

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<th><strong>3. Will OUSD support students who do not have access to a computer or internet at home?</strong></th>
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<td><strong>We hope so.</strong> OUSD is working to gather information from the community about what our families need and we are investigating several options for expanding access to computers and other devices. This includes a partnership with Tech Exchange (an Oakland-based nonprofit organization focused on digital equity). Tech Exchange is working with donors to be able to provide additional devices to families. Comcast is currently offering low-income families 60 days of complimentary internet at home. It is also making Xfinity WiFi hotspots <strong>free throughout Oakland.</strong> For a map of these hotspots, visit <a href="http://www.xfinity.com/wifi">www.xfinity.com/wifi</a>. Once at a hotspot, select the “xfinitywifi” network name in the list of available hotspots. More information is available at <a href="https://corporate.comcast.com/covid-19">https://corporate.comcast.com/covid-19</a>.</td>
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<tr>
<th><strong>4. Will OUSD make instruction available via radio or other broadcasts?</strong></th>
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<td><strong>Possibly.</strong> We are exploring this possibility. Options include posting instructional videos on YouTube, Facebook Live, or television (i.e., KDOL), or broadcasting lessons on KQED or other radio stations. Stay tuned as we work to develop these plans further.</td>
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## B. Other School Activities

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<th><strong>1. Will after-school programs continue?</strong></th>
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<tr>
<td><strong>No.</strong> After-school programs will be closed to students through the remainder of the 2019-20 school year.</td>
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</table>
## OUSD COVID-19 School Closures
### Frequently Asked Questions (FAQs)

| 2. Will other OUSD events and meetings take place? | **No.** All OUSD-run events and events on OUSD property are cancelled through the remainder of the 2019-20 school year. This includes:  
- Field trips  
- Sports practices and games  
- Disciplinary (DHP) hearings  
- SARBs  
- PTA meetings  

All Legislative Meetings (e.g., Board of Education meetings, Board committee meetings, etc.) will proceed remotely. School Site Council (SSC) meetings and IEP meetings will likely proceed remotely. To remotely participate in legislative meetings, see instructions here:  
[https://www.ousd.org/boewatch](https://www.ousd.org/boewatch). |
|---|---|
| **C. Special Education** | **Yes, with modifications required due to this public health emergency.** In light of school closures and Alameda County’s shelter-in-place order, all special education staff, including teachers, service providers, behavior interventionists, nurses, and support staff, must work remotely and cannot provide services at schools or in families’ homes.  
SAI services provided by Special Education teachers will be offered to families in a consultative fashion via instructional telephone calls and/or video-based sessions. Teachers are adapting general education materials and providing supplemental activities appropriate to the assessed needs of their students, as well. Related services personnel will be providing direct and consultative services as indicated in students’ IEPs (e.g. speech therapy, occupational therapy). The format and frequency of these services may be adjusted based on the limitations posed by only having remote access to students and families.  
During this time, we are prioritizing students’ emotional and physical safety; social workers/ |

*Updated April 13, 2020*
therapists are providing ongoing check-ins, behavioral interventionists are engaging with families of students who require behavior supports, and Licensed Vocational Nurses are offering daily phone calls to provide guidance relative to health needs for students who have this service when schools are open.

2. Will IEP meetings continue as scheduled when OUSD schools are closed for in-person instruction? What about early childhood transition meetings?

**Probably yes.** We hope to hold as many IEP meetings and early childhood transition meetings as possible remotely via video or teleconference. However, some pieces of IEP meetings may not be ready for discussion (e.g., assessments still in progress, hearing and vision screenings), so IEPs held during this time may require a “Part 2” continuation once school resumes.

We also know that some families may not be able to meet during this period, in which case we will postpone meetings by mutual agreement.

3. Will OUSD continue to produce assessment plans within 15 days of a referral? What about completion of assessments and IEPs within 60 days of signatures on assessment plans?

**No.** Most special education timelines under the IDEA and Education Code will be stopped during the period of time when schools are closed for in-person instruction--for example, assessment timelines will be postponed (since students cannot be assessed), and records requests timelines are stopped (since we do not have ongoing physical access to our records).

The District will nevertheless respond to requests as quickly as possible, since our employees are still working remotely and we take parent/guardian requests seriously.

**D. Grades, Exams, and Long-Term Impacts**

1. What will be done about grading, and report cards?

Students will receive grades for the work that was in progress or completed prior to Friday, March 13, but students will not be graded on assignments completed during the period of the time schools are closed for in-person instruction (although they can follow their school’s “continuity of education” plan, available at [https://www.ousd.org/covid-19/studentlearning](https://www.ousd.org/covid-19/studentlearning)). Regarding grades, we want to ensure that students can access new content but not be penalized for adapting to a new learning
### OUSD COVID-19 School Closures
#### Frequently Asked Questions (FAQs)

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<tr>
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<tbody>
<tr>
<td>1. Must students complete assignments to receive a grade?</td>
<td>Yes, unless specific interventions are in place prior to assigning a grade of “no credit.”</td>
</tr>
<tr>
<td>2. Will OUSD be tracking students’ participation in educational activities during school closures?</td>
<td>Yes. Although we cannot track attendance in the same way that we would if schools were open, we will be monitoring students’ participation in educational activities.</td>
</tr>
</tbody>
</table>
| 3. Will state standardized tests take place as scheduled?               | No. Schools will not be required to complete the following statewide tests this school year:  
1. ELPAC Summative Assessments (SA) for Listening, Speaking, Reading, and Writing domains  
2. CAASPP Summative Assessments (SBAC-CAA for ELA & Math and CAST-CAA for Science) |
| 4. What about the SAT, ACT, and/or AP exams?                            | The College Board released the following update about AP Exams.  
The SAT has information about future tests here.  
The ACT has information about future tests here. |
| 5. Will we have senior graduation, prom, and end-of-year-field trips?   | We don’t know yet. It is unlikely that these events will be able to be held in person. We welcome your ideas for ways to celebrate the Class of 2020. Please send us your suggestions here. |
| 6. Will school be extended into summer?                                 | At this point, we know that in-person instruction for the 2019-20 school year has been cancelled. Currently, there is no plan to extend the school year into the summer months. We will share more information as soon as we can. |
**OUSD COVID-19 School Closures**  
**Frequently Asked Questions (FAQs)**

<table>
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<tr>
<th>7.</th>
<th>If graduation is cancelled, will families receive a refund for caps and gowns already purchased?</th>
<th><strong>We are working on this.</strong> We will share details on any refund process as soon as possible.</th>
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<tbody>
<tr>
<td><strong>E. Enrollment</strong></td>
<td>1. Will the Welcome Center and ECE Enrollment Center be open during this time?</td>
<td><strong>No.</strong> These Centers are closed to in-person visits, however, staff will continue to work during this time, and families are encouraged to call or text (510-879-4600), or email (<a href="mailto:enroll@ousd.org">enroll@ousd.org</a>) with their questions and concerns.</td>
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<td></td>
<td>2. Can new students continue to enroll while schools are closed for in-person instruction? Which immunization requirements apply to these students?</td>
<td><strong>Yes.</strong> New students can continue to enroll while schools are closed for in-person instruction. New students seeking to enroll should contact the Welcome Center using the contact information above. These students will not be required to comply with immunization requirements while schools are closed for in-person instruction, but they will be required to comply prior to being physically present in OUSD classrooms.</td>
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<td></td>
<td>3. Has the deadline for families to respond to Round 1 offers changed?</td>
<td><strong>Yes.</strong> We pushed back the response deadline from March 26 to <strong>April 9</strong> to allow families more time to make a decision. Families who did not respond to their offer by April 9 lost their offer. Families will remain on waitlists regardless of whether they accept or decline their offer.</td>
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</table>
| | 4. Are there options for families who have not yet submitted an application? | **Yes.** Families who have not yet submitted an application for the 2020-2021 school year (and would like to do so) should reach out to our Student Welcome Center by phone (510-879-4600) or email (enroll@ousd.org). Our enrollment staff is happy to work with families to take applications over the phone. Round 2 application dates are as follows (although note that these may change as the COVID-19 situation evolves):  
- **April 17:** Applications for Round 2 must be submitted |
### OUSD COVID-19 School Closures

**Frequently Asked Questions (FAQs)**

- April 30: Offers for Round 2 are scheduled to be released
- May 15: Parents must accept/decline Round 2 offers

## II. COMMUNITY SCHOOLS: SUPPORTS AND IMPACTS

### A. Student Meals

1. **Will students be able to get breakfast and lunch through OUSD? Where?**
   
   **Yes.** All children 18 and under (including those who attend charter schools, private schools, homeschooled, etc.) will be able to pick up breakfast and lunch at 12 school sites from 8:00 a.m. to 12:00 p.m. on Mondays (3 breakfasts, 3 lunches) and Thursdays (2 breakfasts, 2 lunches). Those sites are:
   
   - **Northwest/West Oakland:** Sankofa Elementary, West Oakland Middle School, and Hoover Elementary
   - **Central Oakland:** Oakland High School, Garfield Elementary
   - **East Oakland:** Bret Harte, Life Academy/United for Success, Coliseum College Preparatory Academy, Madison Park Upper, Fremont High School, Castlemont High School, Elmhurst United

   Families should bring a grocery bag or cooler to bring food home for the week. More information is available at [www.ousd.org/covid-19studentmeals](http://www.ousd.org/covid-19studentmeals).

2. **What about students who are 18 or older? Will they be able to get breakfast and lunch?**
   
   **Yes.** Students who are 18 or older who can document that they are students at OUSD can receive meals.

3. **Do parents need to bring students with them when they go to pick up meals?**
   
   **No.** Although the federal government previously required that students be present to pick up meals, this guidance has changed. Students do not need to be physically present for their families to pick up their meals.
**OUSD COVID-19 School Closures**  
**Frequently Asked Questions (FAQs)**

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<tr>
<td>4. Can PTAs organize their own food distribution at school sites?</td>
<td><strong>No.</strong> California is under a shelter-in-place order, meaning that families must stay at home. Although we appreciate the desire to help out, we cannot support individual schools in opening their doors for food distribution. See the FAQ that follows for suggestions on how to support the community.</td>
</tr>
</tbody>
</table>
| 5. Are there other ways for OUSD families to help other families in need? | **Yes.** Families can donate directly to OUSD’s COVID-19 Rapid Response Fund, which is focused on feeding students and families, ensuring clean and safe facilities, supporting continued learning, and assisting vulnerable families. Families can support this initiative by:  
1. Making an online donation at [https://www.classy.org/give/277078/#1/donation/checkout](https://www.classy.org/give/277078/#1/donation/checkout)  
2. Sharing on social media ([Facebook](https://www.facebook.com), [LinkedIn](https://www.linkedin.com), and [Twitter](https://twitter.com))  
3. Texting "Oakland" to 31996  
Additionally, the Oakland Education Fund is organizing volunteers to support our schools from their homes during the shelter in place directive. Can you volunteer to help remotely by prepping mailing materials, providing tech support or tutoring, etc? We want to hear from you! [Volunteer Here](https://www.classy.org/give/277078/#1/donation/checkout)  
Families can also support the Alameda County Food Bank, by donating food, money or volunteer time. More information available at [https://donate.accfb.org/](https://donate.accfb.org/). |

**B. Childcare**

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<tr>
<td>1. Will OUSD assist in connecting families with childcare resources?</td>
<td><strong>Yes.</strong> Families can call the statewide consumer education hotline at 1-800-KIDS-793 or go to the website at <a href="https://rrnetwork.org/">https://rrnetwork.org/</a> and <a href="https://rrnetwork.org/family-services/find-child-care">https://rrnetwork.org/family-services/find-child-care</a> for information about childcare options. We will update these FAQs with a list of local programs that remain open for services as we receive that information.</td>
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**C. Healthcare**

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<tr>
<td>1. Are there supports in place for emergent healthcare needs?</td>
<td><strong>Yes.</strong> If students or families have urgent healthcare needs, they should call their medical provider for assistance.</td>
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Updated April 13, 2020
### OUSD COVID-19 School Closures

#### Frequently Asked Questions (FAQs)

| Families who don’t have access to major healthcare providers? | (even if they haven’t seen this person for a long time) to get advice or schedule an appointment. This medical provider can advise about whether COVID-19 testing is appropriate. For adults and young children (ages 0-3) who do not already have a medical provider, please call:  
- La Clínica de La Raza - Transit Village (Fruitvale BART Station), 510-535-3650  
- San Antonio Neighborhood Health Center (1030 International Blvd.), 510-238-5462  
- LifeLong Medical Care - Central (locations throughout Oakland), 510-981-4100  
For OUSD students and school-aged children/youth (ages 4-21) who do not have a medical provider, please call La Clínica de La Raza’s school-based health center (SBHCs) call-line at 510-481-4566. More information can be found at www.ousd.org/covid-19studenthealth |
| --- | --- |
| 2. Will any health centers located on OUSD campuses remain open? | **Yes**. Three SBHCs will remain open to serve the general health needs of OUSD students. These are:  
- **Hawthorne Health Clinic** (1700 28th Ave.). Please call 510-481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment.  
- **Youth Heart Health Center** (286 East 10th St.). Please call 510-481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment.  
- **Youth UpRising/Castlemont** (8711 MacArthur Blvd., Ste. A). Please call 510-428-3556 during the following hours to be screened or schedule an appointment: **Wednesdays** Medical: 1:30-4:30pm and Behavioral Health: 8:30-4:30pm |

#### D. Student Work Permits

| Will OUSD continue to process new work permit requests during the period when schools are closed for? | **Yes**. OUSD will process work permits during this period. However, the work permit application process will take place electronically via Google Forms rather than via hard copies or PDFs. After receiving an offer of employment: |

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**Updated April 13, 2020**
## OUSD COVID-19 School Closures
### Frequently Asked Questions (FAQs)

| in-person instruction? | ● Student completes the Google Form located here: [https://forms.gle/1tuRV8qFJhL9G7Tz5](https://forms.gle/1tuRV8qFJhL9G7Tz5)
● Parent/guardian completes the Google Form located here: [https://forms.gle/jW1KPQffQ9TIZAF6](https://forms.gle/jW1KPQffQ9TIZAF6)
● Student obtains their employer’s email address and emails the employer the Google Form located here: [https://forms.gle/R5xdC4nkKczDPvBT8](https://forms.gle/R5xdC4nkKczDPvBT8)
● For students who attend non-OUSD schools, student obtains their principal’s email address and emails the principal the Google Form located here: [https://forms.gle/VbnCAQPK4hvMARP66](https://forms.gle/VbnCAQPK4hvMARP66)
● The Linked Learning Office reviews the completed forms and, if appropriate, issues a work permit. It emails the completed work permit to the student’s OUSD email address.
● The student keeps an electronic copy of the work permit, and forwards a copy to the employer’s email address, so that the employer can also keep an electronic copy of the work permit.
  **Note:** If and when the student and employer have access to a printer, they should print and sign the work permit. |
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<tr>
<td>2. Are there specific criteria that students must meet in order to obtain a work permit?</td>
<td><strong>Yes.</strong> Only students age 12 and older may receive work permits. In addition, only students with a GPA of 2.0 or higher and attendance of 90% or higher may receive work permits. For students who attend non-OUSD schools, the principal must complete a Google Form verifying that these criteria are met, as explained above, and located here: <a href="https://forms.gle/VbnCAQPK4hvMARP66">https://forms.gle/VbnCAQPK4hvMARP66</a>. For students who attend OUSD schools, the Linked Learning Office will verify grades and attendance. If a student does not meet the eligibility criteria, the Linked Learning Office will connect with the principal of the student’s school of attendance to consider developing an intervention plan.</td>
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</tbody>
</table>
| 3. Are there limits on the number of hours that students may work while schools are closed? | **Yes.** Although schools are not physically open, school is still in session. This means that the ordinary limits on the number of hours that students may work are still in effect. Unless certain exceptions apply, these limits are:
  ● **12-13 years old:** May only work on weekends and school holidays. May not work on school |
### OUSD COVID-19 School Closures
#### Frequently Asked Questions (FAQs)

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<tr>
<td>Are there limits on the types of work that students may do, in light of shelter-in-place orders?</td>
<td>Yes. Everyone in Alameda County must comply with the shelter-in-place orders issued by Alameda County Public Health Department and Governor Newsom. Per these orders, individuals may only leave their homes in order to carry out “essential” functions (e.g., healthcare, food distribution, law enforcement, etc.). Alameda County’s list of “essential functions” is available at <a href="http://www.acphd.org/media/559658/health-officer-order-shelter-in-place-20200316.pdf">http://www.acphd.org/media/559658/health-officer-order-shelter-in-place-20200316.pdf</a>, and California’s list of essential functions is available at <a href="https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf">https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf</a>. As explained above, OUSD is requiring employers to complete an Attestation of Compliance with Shelter-in-Place Orders form, which states that, if the employer is requiring students to leave their homes in order to complete their work duties, it is because the employer is carrying out essential functions.</td>
</tr>
<tr>
<td>Do these limits apply to students with existing work permits?</td>
<td>Yes. Regardless of whether a work permit is new or has already been issued, OUSD students cannot leave home to work unless their employer falls within an essential industry sector. Non-essential employers should not continue to require students to be physically present in their facilities, and essential employers should ensure proper social distancing and hygiene within their facilities. We encourage families to contact employers to confirm that they are essential, and to ask about social distancing and hygiene procedures.</td>
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</table>
OUSD COVID-19 School Closures
Frequently Asked Questions (FAQs)