



Frequently Asked Questions (FAQs)

On Friday, March 13, we announced that all OUSD-run schools (including K-12 sites, child development centers and early childhood sites, and adult education sites) would temporarily close to students for three weeks in order to limit the spread of the novel coronavirus (COVID-19). Starting Tuesday, March 17, the Alameda County Public Health Department (ACPHD) ordered all Alameda County residents to “shelter in place” (i.e., remain at home except for essential activities) through Tuesday, April 7, and Governor Newsom extended this order to include all of California on March 19. We will continue to share information with our communities through email, robocall, mail, and on our website: www.ousd.org/covid-19.

Below please find answers to frequently asked questions, which we will update regularly. These questions and answers are divided into two main categories: (I) student learning (instruction, other activities, special education, assessments, and long-term impacts), and (II) community schools (meals, childcare, and healthcare).

I. STUDENT LEARNING: SUPPORTS AND IMPACTS	
A. Instruction During School Closures	
<p>1. Will OUSD provide educational activities to OUSD’s K-12 students during school closures? What about Early Childhood Education (ECE) students? What about adult education students?</p>	<p>Yes. We are doing our best to ensure that students continue to have educational activities during this time to the extent feasible. Each school has developed its own “continuity of education” plan (which includes lesson plans, resources, directions for communicating with teachers, etc) posted at www.ousd.org/covid-19studentlearning. We will continue adding school plans as they become final.</p> <p>Note that school work during OUSD’s closure is not mandatory; the “continuity of education” plans contain suggested activities, but OUSD is not requiring that students complete and submit work. We are evaluating additional educational options in the event that schools remain closed longer than expected, and will update these FAQs with further information if and when that happens.</p>
<p>2. Are there online instructional resources available to support</p>	<p>Yes. There are several online resources available to students:</p> <ul style="list-style-type: none"> • Google Classroom: Some schools may ask students to access announcements, optional

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<p>student learning?</p>	<p>assignments, and optional assessments via Google Classroom, which is an organizational hub that collects these resources. Students can log into Google Classroom using their OUSD Google accounts.</p> <ul style="list-style-type: none"> ● Clever: Clever is a portal that allows OUSD students to access many different online learning resources. Students can log into Clever using their OUSD Google accounts. Resources accessible via Clever include: <ul style="list-style-type: none"> ○ Freckle (math, ELA, science, social studies) ○ Imagine Literacy ○ Benchmark (literacy) ○ Lexia (literacy) ○ Raz Kids (literacy) ○ Newsela (reading comprehension) ○ ST Math ○ FOSSWeb (science) ○ Typing Club ● Britannica School: Britannica School is a free online encyclopedia, which students can access by using “OUSD” as both the login and password. ● Khan Academy: Khan Academy offers instructional videos and personalized practice exercises in math, science, history, and more. No login necessary.
<p>3. Will OUSD support students who do not have access to a computer or internet at home?</p>	<p>We hope so. We are investigating several options for expanding access to computers and other devices during OUSD school closures, including a partnership with Tech Exchange (an Oakland-based nonprofit organization focused on digital equity). They have set up a text bank and are encouraging families to text them at 510-866-2260. We will update these FAQs as soon as we have more information.</p> <p>Comcast is currently offering low-income families 60 days of complimentary internet at home. It is</p>

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	<p>also making Xfinity WiFi hotspots free throughout Oakland. For a map of these hotspots, visit www.xfinity.com/wifi. Once at a hotspot, select the “xfinitywifi” network name in the list of available hotspots. More information is available at https://corporate.comcast.com/covid-19.</p>
<p>4. Will OUSD make instruction available via radio or other broadcasts?</p>	<p>Possibly. We are exploring this possibility. Options include posting instructional videos on YouTube, Facebook Live, or television (i.e., KDOL), or broadcasting lessons on KQED or other radio stations. Stay tuned as we work to develop these plans further.</p>
<p>B. Other School Activities</p>	
<p>1. Will after-school programs continue?</p>	<p>No. After-school programs will be closed to students through at least Wednesday, April 7th.</p>
<p>2. Will other OUSD events and meetings take place?</p>	<p>For the most part, no. Most OUSD-run events and events on OUSD property are canceled through at least Tuesday, April 7th. This includes:</p> <ul style="list-style-type: none"> ● Field trips ● Sports practices and games ● Disciplinary (DHP) hearings ● SARBs ● PTA meetings <p>However, it is likely that certain meetings--e.g., Board of Education meetings, Board committee meetings, School Site Council (SSC) meetings, and IEP meetings--will proceed remotely. To remotely participate in Board and committee meetings, see instructions: https://www.ousd.org/boewatch. We are in the process of developing plans and procedures for these meetings.</p>

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C. Special Education	
<p>1. Will special education students continue receiving Specialized Academic Instruction (SAI) or related services in accordance with their IEPs during school closures?</p>	<p>No. Our top priority during the school closures (in addition to keeping our students and staff safe) is to ensure that our students--particularly our most vulnerable students--continue learning. The “continuity of education” plans (see Answer I.A.1 above) will specifically address the needs of special education students.</p> <p>That being said, we will unfortunately not be able to provide SAI or related services during temporary school closures. In light of those closures and Alameda County’s shelter-in-place order, all special education staff, including teachers, service providers, behavior interventionists, nurses, and support staff, must work remotely, so cannot provide services at schools or in families’ homes.</p> <p>During this time, we are prioritizing students’ emotional and physical safety; social workers/ therapists are providing ongoing check-ins, behavioral interventionists are engaging with families of students who require behavior supports, and Licensed Vocational Nurses are offering daily phone calls to provide guidance relative to health needs for students who have this service when schools are open.</p>
<p>2. Will IEP meetings continue as scheduled during OUSD school closures? What about early childhood transition meetings?</p>	<p>Probably yes. We hope to hold as many IEP meetings and early childhood transition meetings as possible remotely via video or teleconference. However, some pieces of IEP meetings may not be ready for discussion (e.g., assessments still in progress, hearing and vision screenings), so IEPs held during this time may require a “Part 2” continuation once school resumes. We also know that some families may not be able to meet during this school closure period, in which case we will postpone meetings by mutual agreement.</p>
<p>3. Will OUSD continue to produce assessment plans</p>	<p>No. Most if not all special education timelines under the IDEA and Education Code will be stopped during the period of school closures--for example, assessment timelines will be postponed (since</p>

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<p>within 15 days of a referral? What about completion of assessments and IEPs within 60 days of signatures on assessment plans?</p>	<p>students cannot be assessed), and records requests timelines are stopped (since we do not have ongoing physical access to our records).</p> <p>The District will nevertheless respond to requests as quickly as possible, since our employees are still working remotely and we take parent/guardian requests very seriously.</p>
D. Grades, Exams, and Long-Term Impacts	
<p>1. Will students continue to receive grades during OUSD's closure? Will they receive report cards during this time?</p>	<p>No. Students will receive grades for the work that was in progress or completed prior to Friday, March 13, but students will not be graded on assignments completed during the period of school closures (although they can follow their school's "continuity of education" plan, available at https://www.ousd.org/covid-19studentlearning). We are evaluating options for students to earn grades in the event that schools remain closed longer than expected, and will update these FAQs with further information as necessary.</p>
<p>2. Will state standardized tests take place as scheduled?</p>	<p>No. On March 16th, the state legislature adopted a law (SB 117) that postpones the window for state tests, including CAASPP, SBAC, ELPAC, and the Physical Fitness Test, by the length of school closures. When schools reopen, students will likely need to complete all state tests.</p>
<p>3. What about the SAT, ACT, and/or AP exams?</p>	<p>We don't know yet. The College Board is scheduled to release information on Friday, March 20. Check their website at https://www.collegeboard.org/ for details, and we will also update these FAQs with more information as we receive it.</p>
<p>4. Will we have senior graduation, prom, and end-of year-field trips?</p>	<p>We don't know yet. Although we hope to have end of the year events and celebrations, we need to wait and see whether California and Alameda County continue to prevent gatherings of groups, as well as the projected date for returning to school.</p>

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<p>5. Will school be extended into summer? Will graduation be delayed?</p>	<p>We don't know yet. At this point, we're still waiting for information from Governor Newsom and the California Department of Education regarding any potential changes to the school year and impacts on graduation. We'll update these FAQs as we learn more.</p>
<p>E. Enrollment</p>	
<p>1. Will the Welcome Center and ECE Enrollment Center be open during OUSD's closure?</p>	<p>No. These Centers will be closed to in-person visits through at least Tuesday, April 7th. However, staff will continue to work during this time, and families are encouraged to call or text (510) 879-4600, or email (enroll@ousd.org) with their questions and concerns.</p>
<p>2. Has the deadline for families to respond to Round 1 offers changed?</p>	<p>Yes. We have pushed back the response deadline from March 26 to April 9 to allow families more time to make a decision. Families who do not respond to their offer by April 9 will lose their offer. Families will remain on waitlists regardless of whether they accept or decline their offer.</p>
<p>3. Are there options for families who have not yet submitted an application?</p>	<p>Yes. Families who have not yet submitted an application for the 2020-2021 school year (and would like to do so) should reach out to our Student Welcome Center by phone (510-879-4600) or email (enroll@ousd.org). Our enrollment staff is happy to work with families to take applications over the phone. Round 2 application dates are as follows (although note that these may change as the COVID-19 situation evolves):</p> <ul style="list-style-type: none"> ● April 17: Applications for Round 2 must be submitted ● April 30: Offers for Round 2 are scheduled to be released ● May 15: Parents must accept/decline Round 2 offers



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II. COMMUNITY SCHOOLS: SUPPORTS AND IMPACTS	
A. Student Meals	
1. Will students be able to get breakfast and lunch through OUSD? Where?	<p>Yes. All children under the age of 18 (including those who attend charter schools, private schools, homeschooled, etc.) will be able to pick up breakfast and lunch at select school sites from 8:00 a.m. to 12:00 p.m. on Mondays (3 breakfasts, 3 lunches) and Thursdays (2 breakfasts, 2 lunches). Those sites are:</p> <ul style="list-style-type: none">● Northwest/West Oakland: Sankofa Elementary, West Oakland Middle School, and Hoover Elementary● Central Oakland: Oakland High School, Garfield Elementary● East Oakland: Bret Harte, Life Academy/United for Success, Coliseum College Preparatory Academy, Madison Park Upper, Fremont High School, Castlemont High School, Elmhurst United <p>Families should bring a grocery bag or cooler to bring food home for the week. More information is available at www.ousd.org/covid-19studentmeals.</p>
2. What about students who are 18 or older? Will they be able to get breakfast and lunch?	<p>Yes. Students who are 18 or older who can document that they are students at OUSD can receive meals.</p>
3. Do parents need to bring students with them when they	<p>No. Although the federal government previously required that students be present to pick up meals, this guidance has changed. Students do not need to be physically present for their families to pick up</p>



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go to pick up meals?	their meals.
4. Can PTAs organize their own food distribution at school sites?	No. California is under a shelter-in-place order, meaning that families must stay at home. Although we appreciate the desire to help out, we cannot support individual schools in opening their doors for food distribution. See the FAQ that follows for suggestions on how to support the community.
5. Are there other ways for OUSD families to help other families in need?	<p>Yes. Families can donate directly to OUSD’s COVID-19 Rapid Response Fund, which is focused on feeding students and families, ensuring clean and safe facilities, supporting continued learning, and assisting vulnerable families. Families can support this initiative by:</p> <ol style="list-style-type: none"> 1. Making an online donation at https://www.classy.org/give/277078/#!/donation/checkout 2. Sharing on social media (Facebook, LinkedIn, and Twitter) 3. Texting "Oakland" to 31996 <p>In addition, families can support the Alameda County Food Bank, either by donating food or money. More information available at https://donate.accfb.org/. We are not yet set up to receive community volunteers at our existing OUSD meal distribution sites, but check back for further details.</p>
B. Childcare	
1. Will OUSD assist in connecting families with childcare resources?	Yes. Families can call the statewide consumer education hotline at 1-800-KIDS-793 or go to the website at https://rrnetwork.org/ and https://rrnetwork.org/family-services/find-child-care for information about childcare options. We will update these FAQs with a list of local programs that remain open for services as we receive that information.
C. Healthcare	
1. Are there supports in place for	Yes. If students or families have urgent healthcare needs, they should call their medical provider

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<p>families who don't have access to major healthcare providers?</p>	<p>(even if they haven't seen this person for a long time) to get advice or schedule an appointment. This medical provider can advise about whether COVID-19 testing is appropriate.</p> <p>For adults and young children (ages 0-3) who do not already have a medical provider, please call:</p> <ul style="list-style-type: none"> ● La Clínica de La Raza - Transit Village (Fruitvale BART Station), (510) 535-3650 ● San Antonio Neighborhood Health Center (1030 International Blvd.), (510) 238-5462 ● LifeLong Medical Care - Central (locations throughout Oakland), (510) 981-4100 <p>For OUSD students and school-aged children/youth (ages 4-21) who do not have a medical provider, please call La Clínica de La Raza's school-based health center (SBHCs) call-line at (510) 481-4566.</p>
<p>2. Will any health centers located on OUSD campuses remain open?</p>	<p>Yes. Three SBHCs will remain open to serve the general health needs of OUSD students. These are:</p> <ul style="list-style-type: none"> ● Hawthorne Health Clinic (1700 28th Ave.). Please call (510) 481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment. ● Youth Heart Health Center (286 East 10th St.). Please call (510) 481-4566 between the hours of 8:30am-5pm Monday-Friday to be screened or schedule an appointment. ● Youth UpRising/Castlemont (8711 MacArthur Blvd., Ste. A). Please call (510) 428-3556 during the following hours to be screened or schedule an appointment: Mondays 1:30-4:30pm; Wednesdays: 1:30-4:30pm; Fridays: 8:30-11:30am.